



Service Operating Guide

Date 1/15/10	Supersedes 11/05/09	Subject DIRECTORY	SECTION K	Page 1
------------------------	-------------------------------	-----------------------------	---------------------	------------------

CONSUMER PHONE NUMBERS		
WHIRLPOOL CONSUMER EXPERIENCE CENTER	800-253-1301	
KITCHENAID CONSUMER EXPERIENCE CENTER	800-422-1230	
JENN-AIR CONSUMER LINE	800-688-1100	
ROPER CONSUMER EXPERIENCE CENTER	800-447-6727	
MAYTAG CONSUMER LINE	800-688-9900	
CONSUMER EXPERIENCE CENTER FAX	269-923-7829	
WHIRLPOOL RESOURCE NUMBERS		
TRADE PARTNER SERVICE SUPPORT TEAM	800-874-4698	
CONTRACT CHANNEL/BUILDER SUPPORT	800-545-9086	
TRADE PARTNER SERVICE SUPPORT TEAM FAX	800-545-9093	
SAFETY TEAM	800-541-5746	
WHIRLPOOL TELEPARTS SALES	800-259-7278	
SERVICE CONTRACTS	800-643-5258	
HEARING IMPAIRED TDD	800-334-6889	
LITERATURE DEPARTMENT	800-851-4605	
EXCEPTION MANAGEMENT TEAM	888-678-8808	
WHIRLPOOL CORPORATION ADDRESSES		
Corporate Headquarters 2000 N-M63 Benton Harbor, MI 49022	269-923-5000	
TRADE PARTNER SERVICE SUPPORT TEAM 553 Benson Road, MD 8020 Benton Harbor, MI 49022	800-874-4698 FAX 800-545-9093	
TECH-LINE 553 Benson Road. MD 8001 Benton Harbor, MI 49022	800-832-7174 FAX 800-772-9172	
TECHNICAL ASSISTANCE EMAIL ADDRESS	Whirlpool_techline@whirlpool.com	
MAYTAG TECHNICAL ASSISTANCE FAX	866-266-6704	
MAYTAG TECHNICAL ASSISTANCE EMAIL ADDRESS	Maytag_techline@whirlpool.com	
www.whirlpool.com www.roperaappliances.com www.maytag.com	www.kitchenaid.com www.applianceaccessories.com	www.coinop.com www.estatesappliances.com



Service Operating Guide

Date 1/15/10	Supersedes 11/05/09	Subject DIRECTORY	SECTION K	Page 2
------------------------	-------------------------------	-----------------------------	---------------------	------------------

For Maytag / Amana / Jenn-Air related directory

Be sure to check ServiceMatters.com for any changes to this directory!

Technical Service Support Line (Commercial) ----- 866-426-2621

Consumer Service Support Center

CAIR Center-Maytag brands www.maytag.com ----- 800-688-9900

www.jennair.com ----- 800-688-1100

CAIR Center-Amana brands consumer.affairs@amana.com

Dealer / Servicr ----- 800-262-6226

Customer ----- 800-843-0304

CAIR Center from Canada-Maytag ----- 800-688-2002

CAIR Center from Canada-Amana ----- 866-587-2002

Literature Orders for consumers
www.maytag.com
www.jennair.com
www.amana.com

Publications publications@maytag.com ----- 888-547-8279

Dependability Plus

Extended Service Plans-Dependability Plus ----- 877-468-9824

Extended Service Plans-Set-up to file ESP Claims ----- 877-699-8790

Whirlpool Service Contracts call AON----- 800-239-5980

Maytag Service Contracts call ServiceMax----- 877-468-9824

or www.mydependabilityplus.com



Service Operating Guide

Date 1/15/10	Supersedes 11/05/09	Subject DIRECTORY	SECTION K	Page 3
------------------------	-------------------------------	-----------------------------	---------------------	------------------

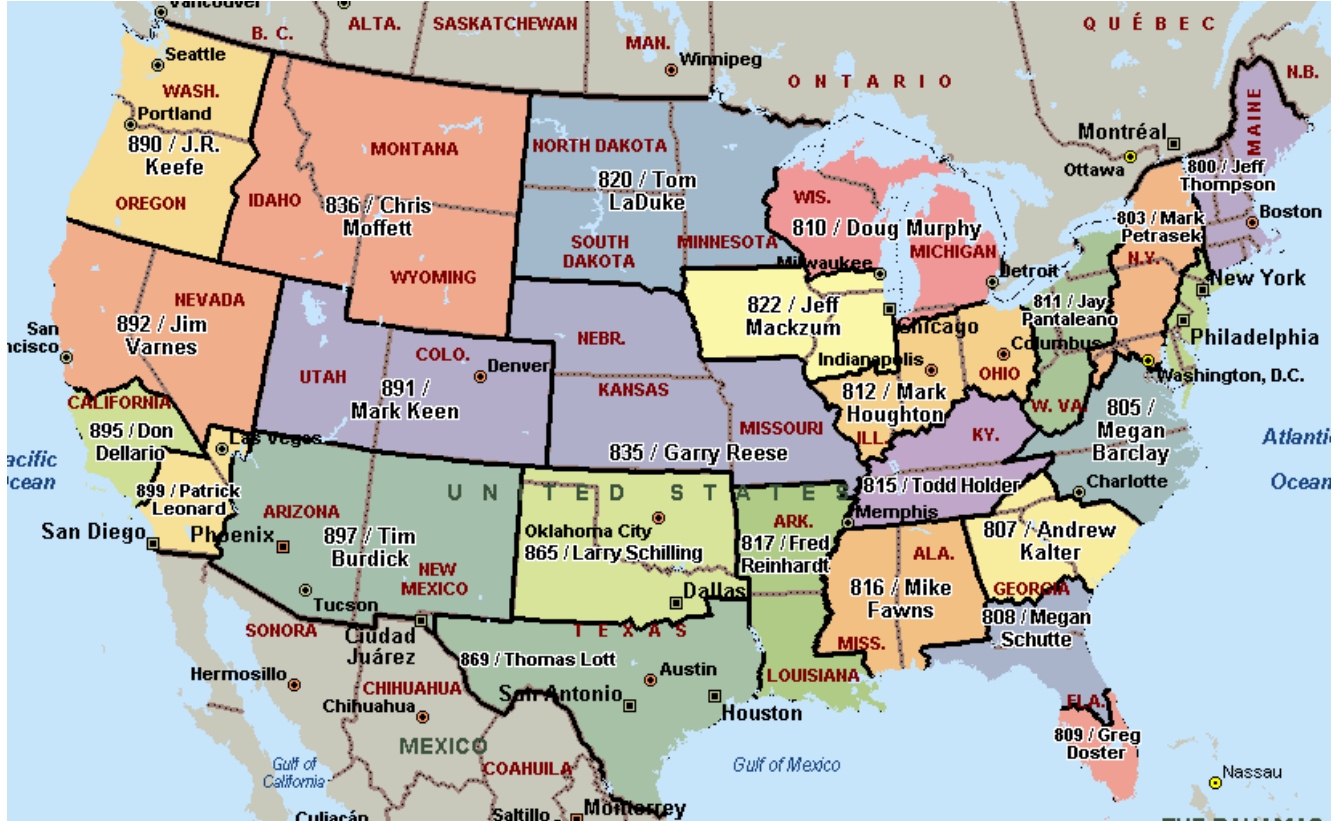
2010 District Service Manager Training Districts

D.S.M.	District	Phone #	Fax #	Mailing Address
Jeff Thompson	800	508-755-1196	508-755-4157	Whirlpool Corporation P.O. Box 4205 Shrewsbury, MA 01545
Mark Petrasek	803	973-784-3317	973-784-3317	Whirlpool Corporation 13 Summit Dr. Denville, NJ 07834
Wesley R Sirois	804	973-875-3405	973-875-4526	Whirlpool Corporation P.O. Box 704 Sussex, NJ 07461
Megan R. Barclay	805	703-683-2220	703-739-4600	Whirlpool Corporation 2308 Mt. Vernon Ave #325 Alexandria, VA 22301
Andrew Kalter	807	678-409-6679	770-271-2833	Whirlpool Corporation 5885 Cumming Hwy, Ste 108-336 Sugar Hill, GA 30518
Megan T. Schutte	808	314-791-0067	904-647-7866	Whirlpool Corp. 2763 Thornwood Ln Jacksonville, FL 32207
Greg Doster	809	954-585-2256	954-585-2298	Whirlpool Corporation 6005 Sterling Rd. PMB 10 Davie, FL 33314
Douglas M. Murphy	810	734-975-8936	734-975-8937	Whirlpool Corporation 2232 S. Main St., PMB 442 Ann Arbor, MI 48103
Jerry A Pantaleano	811	330-725-4738	330-725-4739	Whirlpool Corporation 3593 Medina Rd, #165 Medina, OH 44256-8182
Mark Houghton	812	440-638-4182	440-638-4187	Whirlpool Corp. P.O. Box 360065 Strongsville, OH 44136
B. Todd. Holder	815	865-671-2798	865-671-6498	Whirlpool Corporation 10942 Topview Lane Knoxville, TN 37934
Mike Fawns	816	513-737-2825	513-737-2443	Whirlpool Corporation P.O. Box 13015 Hamilton, OH 45013
Fred Reinhardt	817	731-847-2499	731-847-2531	Whirlpool Corporation P.O. Box 218 Parsons, TN 38363
Thomas LaDuke	820	952-835-1596	952-835-2935	Whirlpool Corporation 9801 Edgewood Rd. Bloomington, MN 55438
Jeffrey L. Mackzum	822	815-478-5123	815-478-5124	Whirlpool Corporation 25452 Bann St. Manhattan, IL 60442
Garry A. Reese	835	816-220-2859	816-220-1859	Whirlpool Corporation 1104 SW Earls Ct Blue Spgs, MO 64014-3200
Chris Moffett	836	360-882-7300	360-882-7330	Whirlpool Corporation 16420 SE McGillivray, Ste 103/634 Vancouver, WA 98683
Larry Schilling	865	940-230-3984	520-568-9566	Whirlpool Corporation PMB 137 20928 N John Wayne Pkwy, Ste C13, Maricopa, AZ 85239



Service Operating Guide

Date 1/15/10	Supersedes 11/05/09	Subject DIRECTORY	SECTION K	Page 4
------------------------	-------------------------------	-----------------------------	---------------------	------------------



D.S.M.	District	Phone #	Fax #	Mailing Address
Thomas W. Lott	869	512-244-0715	512-244-0716	Whirlpool Corp., PMB #140 1103 Rivery Blvd, Ste 250 Georgetown, TX 78628
John R. Keefe	890	253-306-0451	253-445-1249	Whirlpool Corp. PMB 455 4227 S Meridian, Ste C Puyallup, WA 98373
Mark Keen	891	360-882-7300	360-882-7330	Whirlpool Corp., 16420 SE McGillivray, Ste 103/634 Vancouver, WA 98683
Jim Varnes	892	775-424-0784	775-424-0785	Whirlpool Corp., Box 325 748 S. Meadows Pk, Ste A9 Reno, NV 89521
Don Dellario	895	951-943-3577	951-943-2287	Whirlpool Corporation 1314 Abbey Pines Perris, CA 92571
Tim Burdick	897	480-797-7140	480-830-0272	Whirlpool Corp, PMB 206 1959 S Power Rd, Ste 103 Mesa, AZ 85206
Patrick L. Leonard	899	714-209-0347	714-209-0099	Patrick Leonard P.O.Box 3201 Cerritos, CA 90703



Service Operating Guide

Date 1/15/10	Supersedes 11/05/09	Subject DIRECTORY	SECTION K	Page 5
------------------------	-------------------------------	-----------------------------	---------------------	------------------

2010 Regional Service Manager Areas



Regional Svc Mgr	District Svc Mgr	Regional Svc Mgr	District Svc Mgr
Jim Evans – 200 508-966-0844	Jeff Thompson – 800 Mark Petrasek - 803 Wes Sirois – 804 Megan Barclay – 805 Andrew Kalter – 807 Megan Schutte – 808 Greg Doster -- 809	Cliff Chewning – 295 714-939-5402	Chris Moffett -- 836 J.R. Keefe – 890 Mark Keen -- 891 Jim Varnes – 892 Don Dellario – 895 Tim Burdick – 897 Patrick Leonard – 899
Jim Weisenbacher – 210 330-722-8491	Doug Murphy - 810 Jay Pantaleano – 811 Mark Houghton – 812 B. Todd Holder – 815 Tom LaDuke -- 820 Jeff Mackzum – 822	Craig Parks – 232 615-860-9258	Mike Fawns – 816 Fred Reinhardt -- 817 Garry Reese – 835 Larry Schilling – 865 Tommy Lott -- 869



Service Operating Guide

Date 1/15/10	Supersedes 11/05/09	Subject DIRECTORY	SECTION K	Page 6
------------------------	-------------------------------	-----------------------------	---------------------	------------------

Address / Data Changes:

If you move or change your present phone number or e-mail address, please advise the Whirlpool Warranty Administration department by a "Change Request" in Service Bench. Once your request is submitted, your FSR will approve and process in the system. If you are not "on line," contact your FSR for a request form.

Without the correct information, your customers can not locate you and your service literature and labor payments cannot reach you



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