

Technical Bulletin



Date: February 28, 2002

Type Policy Letter
√ Service Information

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Attention Service Managers
√ Service and Parts Managers

Brand
Amana

Models All 18 and 21 cubic foot Bottom Mount Drawer models which include BRD18 and ARB2117.

Issue Lower edge of Freezer Drawer pitched inward resulting in top of drawer not sealing.

Warranty Parts, labor, and travel will be covered if service performed within 1 year of product purchase date.

Product

Action On the bottom of each vertical door-mounting bracket remove the bottom screw that attaches the bracket to the inner door liner and loosen the screw just above (See Illustration below).

Refrigerator

Between the bottom vertical bracket mounting screw hole and door liner add steel washer(s) as required to pitch the bottom of the door back and away from cabinet, now allowing the drawer gasket across the top of the door to seal to the center mullion. The exact number of washer(s) needed will vary.

It is only necessary to add the washer(s) at the bottom screw hole location in the vertical bracket. Use washer(s) part number M0270509 (.750 OD x .280 ID x .035 THK) or equivalent to serve as the spacer.

