

News from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, D.C. 20207

For Immediate Release
February 25, 2005
Release #05-02/25/05

Firm's Recall Hotline: (866) 769-7260
CPSC Recall Hotline: (800) 638-2772
CPSC Media Contact: (301) 504-7908

CPSC, Whirlpool Corporation Announce Recall of Dishwashers

WASHINGTON, D.C. – The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. (To access color photos of the following recalled products, see CPSC's Web site at www.cpsc.gov.)

Name of product: Whirlpool® and Kenmore® brand dishwashers.

Units: About 162,000

Manufacturer: Whirlpool Corporation, of Benton Harbor, Mich.

Hazard: An electrical defect within the dishwashers' wash motor wiring poses a risk of the motor overheating and possibly catching fire.

Incidents/Injuries: Whirlpool Corporation has received three reports of overheated wash motors. There are no reports of personal injury or property damage.

Description: The recalled products are Whirlpool® brand and Kenmore® brand (*made by Whirlpool Corporation*) under-the-counter, plastic tall tub dishwashers. The dishwashers come with black, white, biscuit, or stainless front panels. They have the following model and serial numbers located inside the tub on a tag near the left side of the door opening:

Brand	Product	Model Number Begins With	Serial Number Range
Whirlpool®	Under-the-counter plastic tall tub dishwashers.	DU1 DUL GU1 GU2 GU6	FR2200000 to FR2499999
Kenmore®	Under-the-counter plastic tall tub dishwashers.	665.143 665.160 665.163 665.170 665.173	FR2200000 to FR4599999

Sold at: Department and appliance stores and through homebuilders nationwide from June 2004 through January 2005 for between \$350 and \$600.

Manufactured in: The dishwashers were manufactured in Findlay, Ohio, and the motors were manufactured in China.

Remedy: Consumers with one of these dishwashers should immediately stop using it, disconnect the electric supply by shutting off the fuse or circuit breaker controlling it, and inform all users of the dishwasher not to use it due to the risk of fire. Call Whirlpool Corporation to schedule a free, in-home repair. Please have the serial number and model number of the dishwasher available for the call. Please do not return the dishwasher to the retailer where it was purchased, as retailers are not prepared to take them back. If you own a Whirlpool® brand and Kenmore® brand under-the-counter plastic tall tub dishwasher and have had service on your wash motor between August 2004 and January 2005, please call Whirlpool Corporation to determine if your unit is included in this recall and to schedule a free, in-home inspection.

Consumer Contact: Call Whirlpool Corporation toll free at (866) 769-7260 anytime, or go to the firm's Web site at <http://repair.whirlpool.com>.

REPRESENTATIVE MODELS

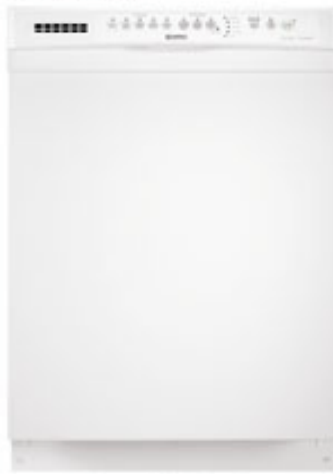
WHIRLPOOL



ADDITIONAL CONSOLES



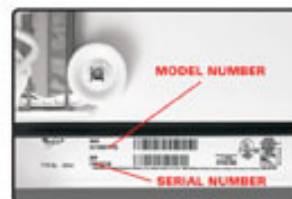
KENMORE



ADDITIONAL CONSOLES



Serial Number Location



The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from more than 15,000 types of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than \$700 billion annually. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the 30 percent decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270 or visit CPSC's Web site at www.cpsc.gov/talk.html. Consumers can obtain this release and recall information at CPSC's Web site at www.cpsc.gov.